

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **SOFTWARE MINIMUM REQUIREMENT FORM** | | | | | | | |
| **Institution:** | EASTERN MEDITERRANEAN UNIVERSITY | **Name Surname:** | | PATRICK ILUNGA KABEMBA | | |
| **City:** | MAGUSA | **Tel:** | | +905338426479 | | |
| **Region:** | GAZIMAGUSA | **Fax:** | |  | | |
| **Adress:** | Onlar 2  Apartment 3  TRNC 10 Mersin  North Cyprus | | | | | |
| **E-mail:** | patrickkabemba.777@gmail.com | **Date:** | | | 30.08.2021 | |
| **1 PROJECT DESCRIPTION** | | | | | | | |
| **1.1 Project Name** | | | | | | | |
| Ticket Service | | | | | | | |
| **1.2 Purpose and Brief Summary of the Project:** *Write the purpose and brief summary of the project without going into details.* | | | | | | | |
| The purpose is to design an app where customers can create tickets, view pending or resolved tickets, delete pending and can send technical issues to gigabyte Ltd using mobile phone. | | | | | | | |
| **1.3 Project Location:** *Clearly state where the project will be implemented* | | | | | | | |
| This appp will be developed with Dart programming language using flutter. | | | | | | | |
| **1.4 Objectives and Possible Outcomes of the Project***: State the objectives to be achieved and the results to be achieved if this project is implemented.* | | | | | | | |
| The Ticket Service will give customers a better experience using services of our company.  Users can report their technical issues easily and efficiently, and will be informed on time about solutions.  Centralize all System of ticketing  Manage all tasks automatically | | | | | | | |
| **2 USER REQUESTS** *Express user expectations from the project.* | | | | | | | |
|  | | | | | | | |
| **APPROVED:** | | | | | | | |
| **Name Surename:** |  | | **Date:** | | |  |
| **Sign:** |  | | **Company stamp:** | | |  |
|  | | | | | | | |

